

BIT Inspection, Dielectric and Service Cycle Value Stream Maps

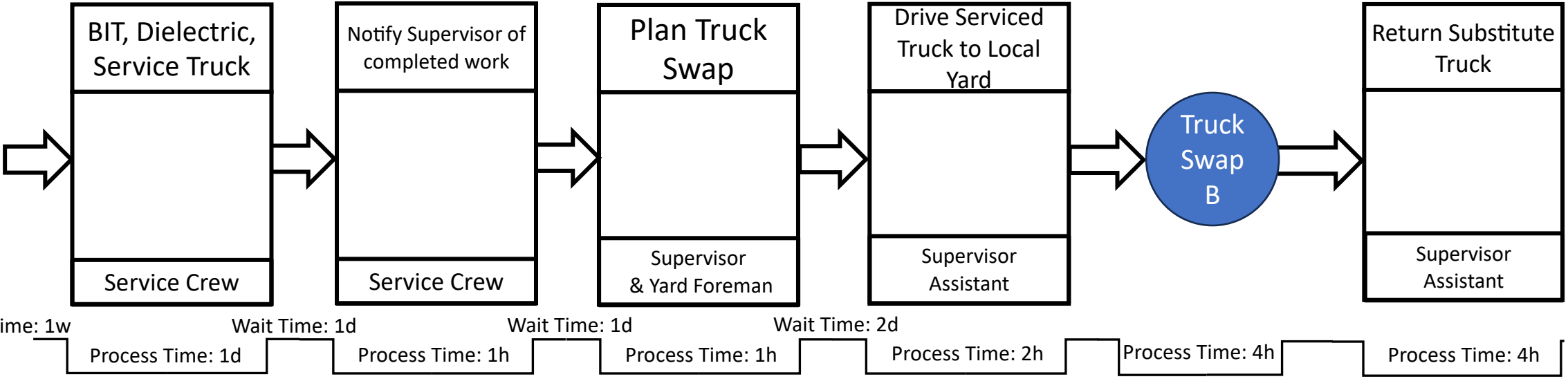
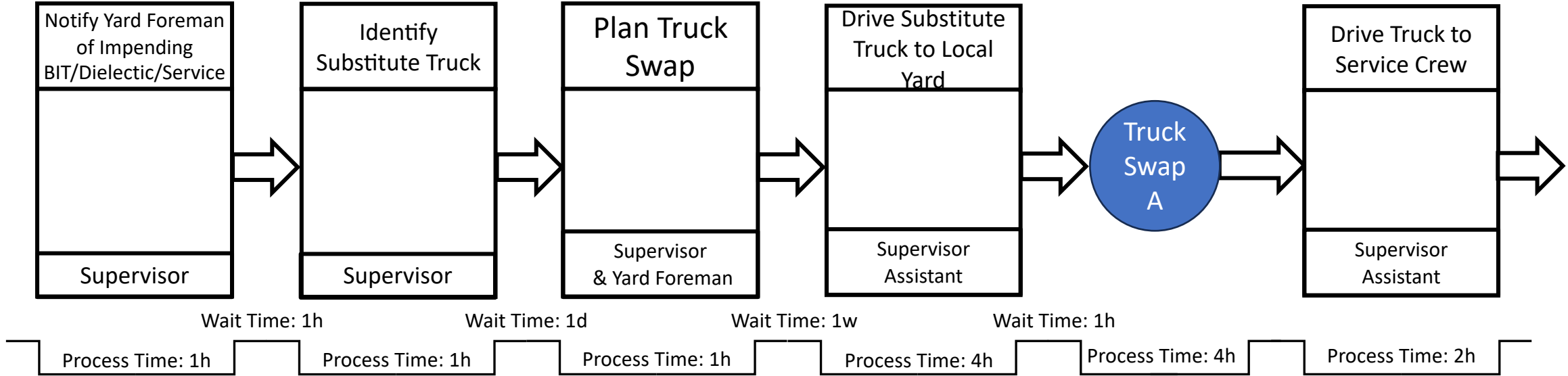
Customer Owned Truck Value Stream Map
and

Customer Rented Truck from Tree Trucks® Value Stream Map

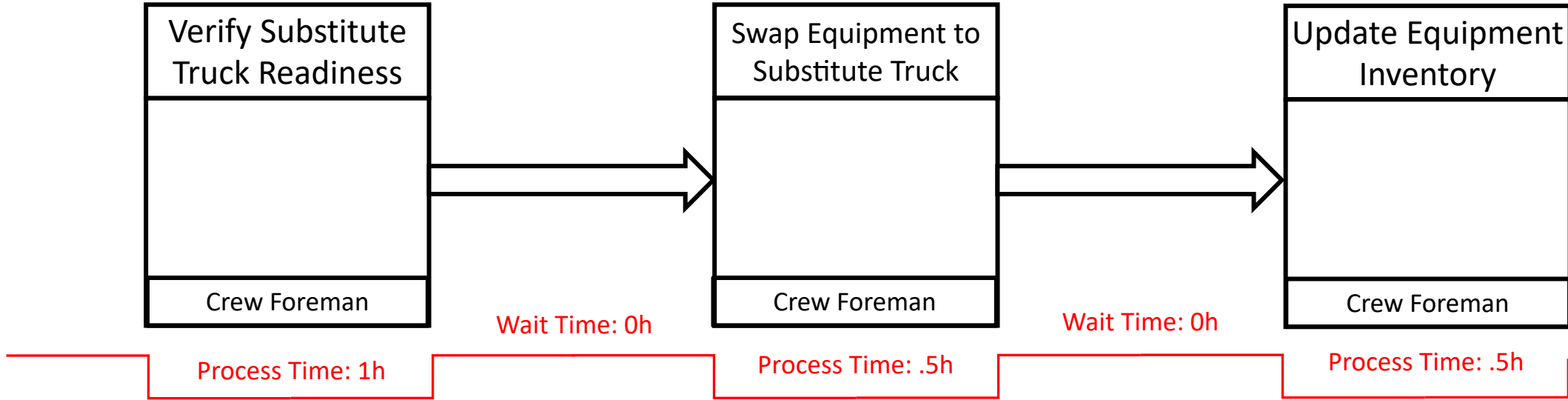
(Note: Red timelines indicate Tree Crew downtime)

Customer Owned Truck	Duration (hours)	Tree Trucks Leased Truck	Duration (Hours)
Crew Downtime	11	Crew Downtime	9
Truck Downtime	91	Truck Downtime	41
Customer Admin Processing Time	17	Customer Admin Processing Time	0
Wait Time	130	Wait Time	16.5
Customer Service Crew	9	Tree Trucks Processing Time	41
Total Lead Time	165	Total Lead Time	66.5

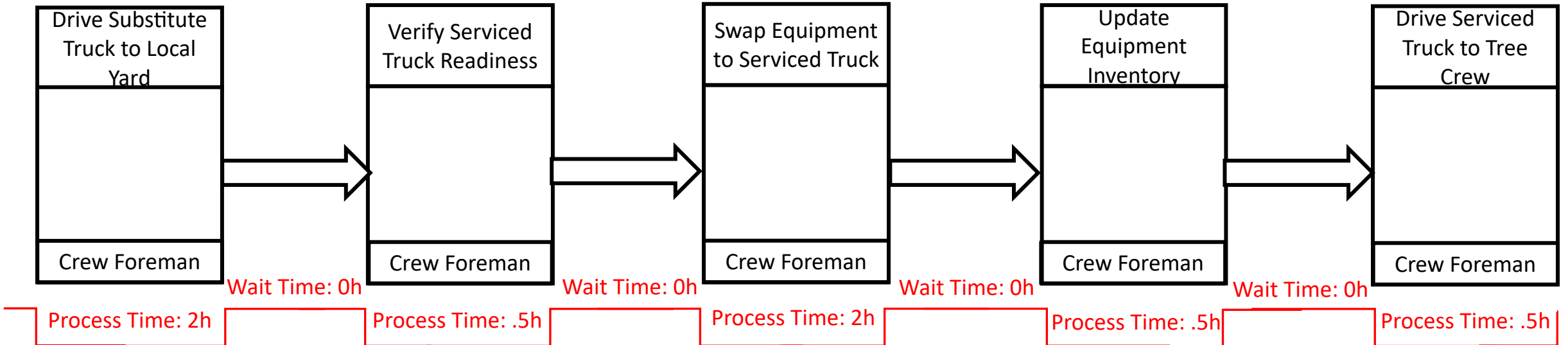
Customer Owned Truck BIT, Dielectric, Service Cycle



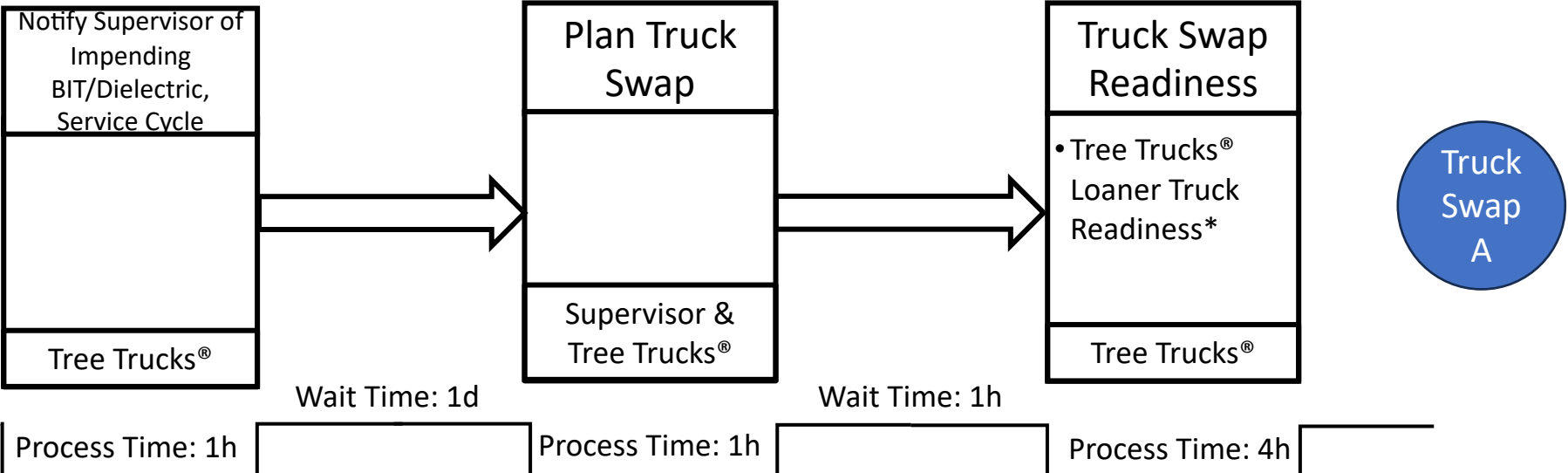
Truck Swap A



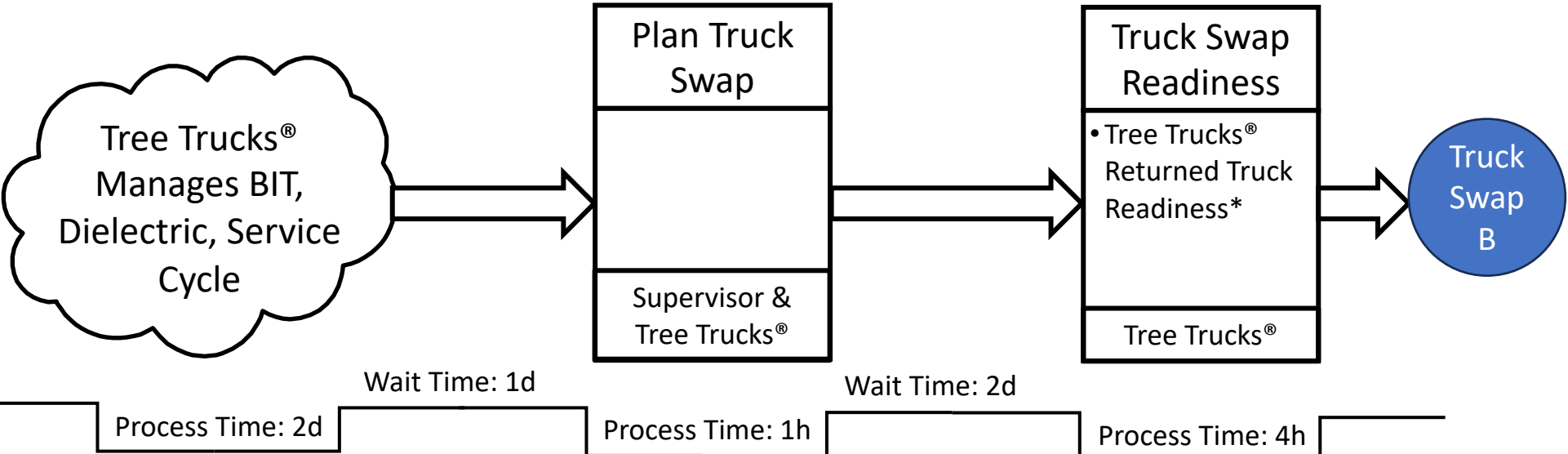
Truck Swap B



Customer Rented Truck from Tree Trucks® BIT, Dielectric, Service Cycle



- *Tree Trucks® Loaner Truck
- Full Tank of Gas
 - Fully Equipped Truck
 - Up to Date Maintenance
 - Correct Truck Specs
 - Delivered to Local Yard



- *Tree Trucks® Returned Truck
- Full Tank of Gas
 - Fully Equipped Truck
 - Up to Date Maintenance
 - Correct Truck Specs
 - Delivered to Local Yard